

Privacy Policy — Future Gen Services B.V.

Last updated: 12.04.2026

1. Introduction

This Privacy Policy explains how **Future Gen Services B.V.** (“we”, “us”, “our”) collects, uses, stores, and protects personal data when you interact with our website or our IT products and consulting services. We comply with the **EU General Data Protection Regulation (GDPR)** and are committed to transparency and responsible data handling.

2. Data Controller

Future Gen Services B.V.

Burgemeester Caan van Necklaan 430
2262GZ Leidschendam, Netherlands
Email: contact@fgsc.eu

3. Personal Data We Collect

We collect personal data only when you voluntarily submit it through our website forms or communication channels. This includes:

- Name
- Email address
- Company name
- Phone number
- Your query or message

We use cookie-less analytics to understand website usage. The information from the same is processed in a way that does not identify individual visitors.

4. Purpose of Processing

We process your personal data to:

- Respond to your inquiries
- Provide information about our IT products and consulting services
- Schedule meetings, demos, or consultations
- Maintain secure and reliable communication
- Improve service quality based on non-identifiable feedback

5. Legal Basis for Processing

We process personal data under the following GDPR legal bases:

- **Contractual necessity (Article 6(1)(b) GDPR):**
Processing is necessary to take steps at your request before entering into a contract. This includes responding to your inquiry, providing service information, or preparing proposals or consultations.

- **Legitimate interests (Article 6(1)(f) GDPR):**
Processing supports our legitimate business interests, such as effective communication, maintaining security, and operating our services responsibly. These interests do not override your privacy rights.
- **Consent (Article 6(1)(a) GDPR):**
When you voluntarily submit your information through our website forms or communication channels, you consent to us using that information for the purpose you intended. You may withdraw this consent at any time.

6. Data Retention

We retain personal data only for as long as necessary for the purposes described in this policy.

- Inquiry and communication data: **up to 3 years**, to maintain continuity in business discussions, support long sales cycles, and preserve relevant communication history.
- Contractual or service-related data: **as required by law**, including statutory retention obligations.

You may request deletion of your personal data at any time unless we are legally required to retain it.

7. Sharing Your Data

We do **not** sell or rent your personal data.

We may share data only with:

- Trusted service providers and product partners supporting our operations (e.g., hosting, email delivery, CRM, infrastructure partners, logistics service providers etc.)
- Legal authorities if required by law

All third-party processors operate under GDPR-compliant agreements

8. International Data Transfers

If personal data is transferred outside the EU/EEA, we ensure appropriate safeguards such as:

- Standard Contractual Clauses (SCCs)
- Adequacy decisions
- GDPR-compliant processing agreements

9. Your Rights

Under GDPR, you have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion

- Restrict processing
- Object to processing
- Request data portability
- Withdraw consent at any time

You can exercise these rights by contacting contact@fgsc.eu

10. Data Security

We implement appropriate technical and organizational measures to protect your data, including:

- Encrypted communication (HTTPS)
- Access controls
- Secure hosting environments
- Regular security reviews

11. Updates to This Policy

We may update this Privacy Policy periodically. The latest version will always be available on this page.

12. Contact

For questions or data requests, contact:

Future Gen Services B.V.

Email: contact@fgsc.eu